SOCIAL MEDIA STRATEGY CANVAS



SOCIAL MEDIA PURPOSE

Why are we on it and what are our business goals with it? List 1-3

SUCCESS?

What does success look like and how will we know if our investment has been worth it?

WHO?

Who are we trying to reach with social media? (List your main audience types (segments and characteristics)

WHAT MATTERS?

What matters to my audience in the context of our business? List the top 3-5 needs or wants of your audience. These could be pain points or new opportunities.

ACTION?

What do we want our audiences to do? i.e. follow us, comment, share, click through, submit enquiry...

INSIGHTS?

What do I know about the trends in my target market / audience segment. Gather key insights by conducting keyword research, hashtag research and tapping into other key sources in my sector.

MY THEMES

List the key overarching themes that need to go into your messages/content

MY HASHTAGS

List the key hashtags for your sector and your brand

PLATFORM TIPS



PLATFORM STRATEGY

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Platform [i.e Facebook, Ll]	Purpose	Audience segment	Tone	Key messages	Content types	Frequency
f						
in						
J						
Y						

